

E. DEFINITIONS

Average kW: The sum of the kilowatt hours in any billing period divided by the hours in that billing period.

Billing Cycle: Customer accounts are divided into separate billing routes called cycles. Meters in each cycle are read and billed at approximately the same time each month.

Billing Period: Meters are read and their consumption billed to customers on a cycle each month with the exception of the opening and closing billings.

Billing Representative: That person designated by the customer to receive bills and notices sent by MW&L on behalf of the customer.

BPA: The Bonneville Power Administration.

City of McMinnville: Generally used to refer to city departments other than the McMinnville Water and Light Department.

City Services: Utility or other service delivered to a customer from a department of the City of McMinnville other than the Water and Light Department.

City Charges: Charges, whether fees for City Services or other City of McMinnville charges, billed by MW&L on behalf of the City of McMinnville.

Close Account: To stop billing for services to a specific customer.

Commercial Use: See General Service.

Connect Service: To physically start the availability/flow of service to the customer.

Connected Load: The sum of the rated capacities of all of the customer's equipment to MW&L's lines at any one time.

Contractor: The party doing the utility work whether it be the actual owner or a person, firm or corporation working for the owner.

Cubic Feet: A unit of measure used when computing the amount of water used or that passes through a meter. 7.48 gallons = 1 Cu. Ft. of Water

Customer: Individual, partnership, corporation, firm, or governmental agency supplied with utility service by MW&L at one location. A residential customer means a customer who applies for, has been accepted and is currently receiving residential service. Customer includes those tenants or other persons residing at a residence that receives utility service notwithstanding that the service is paid for by the land lord, other person or the customer's billing representative.

Customer Policies: Rules and regulations (also called "policies") adopted by the Water and Light Commission to regulate delivery of water and electric service, and to generally regulate conditions of service related to customers of the Water and Light Department of the City of McMinnville.

Demand: The kW used within a certain period.

Demand Meter: The purpose is to record the greatest amount of power used over an interval of time of prescribed length.

Disconnect Service: To stop the availability/flow of service to a service account/address.

Electric Service: The availability of electric energy at the point of delivery for use by the customer whether or not the energy is actually used.

Energy: The electric energy measured in kilowatt-hours (KWh).

Facilities: The property, equipment, and material owned by MW&L including: poles, guy wire, anchors, transformers, meters, conductors, conduits, valves, pipe, etc.

Farm Service: One 120/240 volt single-phase service provided to supply a rural residence, but which may also serve other farm related activities, provided that they are supplied through the same meter and do not exceed 30 KW during any month. Service through additional meters on rural residential premises, such as barns or pumps is considered general service.

Flat Rate: A fixed charge for certain customers that do not have meters and/or have unusual requirements. This is not a normal service and must be arranged by personal visit and request to MW&L's Administrative Office.

General Service: Service that is not residential or farm service in nature

Kilowatt (kW): A unit of power equal to 1,000 watts.

Kilowatt Hour (kWh): The amount of energy delivered in one hour when delivery is at a constant rate of one kilowatt.

Line: The pipe, valves, and fittings leading from the point of delivery into the premises served; also the electric overhead wires.

Load: Power, usually measured in kilowatts, is the average rate of energy used during any designated period of time.

Load Factor: The ratio of average kilowatt load to the peak kilowatt demand during any designated period, expressed in percent.

Main: Pipe laid in the street, alley, or utility easement for the distribution of water.

Master Metering: Metering where multiple-unit structures are served by one meter.

Meter: Instrument used for measuring the electricity or water delivered to the customer.

Month: Approximately 30 days between meter reading dates, not necessarily a calendar month.

Notice (Service Of): Notice under this policy, or the term "Service of Notice", is defined to mean either delivery by mail which is effective when deposited in the U.S. Mail first class, postage prepaid, addressed to the last known address of the customer or tenant or personal service of notice as defined below.

Permanent Service: Electric service to a structure that is designed to remain in one place.

Personal Service Of Notice: Personal service shall be effective when delivered to an individual, eighteen (18) years or older at the address of the customer and tenant, or when posted on the front door of the customer's and tenant's residence or place of business.

Point Of Delivery: The point of attachment of McMinnville Water & Light's water service line or electric conductor to the customer's line or conductor without regard to the location of MW&L's equipment.

Power: The time rate of flow of electrical energy.

Prorated Billing: A method of billing for customer charges, based on the fraction of the month for which the customer was served.

Rate Schedule: A statement of the charges and conditions for a particular class or type of service.

Residential Use: Permanent 120/240v single-phase service supplied to an owner or tenant

occupied single family residential dwelling. For purposes of this policy “single family residential dwelling” may include but is not limited to detached housing, attached housing, apartments, mobile homes, and manufactured homes. (Except as context requires otherwise the term "Family" generally means as defined in City of McMinnville ORD.3380 Sec. 17.06.190.)

Service: Electricity and water provided by McMinnville Water & Light.

Shut-Off Valve: Valve to be used by the customer to shut water off on the customer's side of the meter.

Tampering: Any act that interferes with the delivery, billing, and compensation for MW&L's services.

Water Service Line: The tap, service pipe, valves, fittings, meter, and meter box installed from the water main to the point of delivery.