



Navigating Your Electric Bill

SIDE 1

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CUSTOMER NAME | JOHN DOE
JANE DOE 2

Bill Date: 05/10/2022

Account Number: 123456

Customer Service 1

Office Hours: 7:30 - 5:30 Mon – Thurs

Office Phone & After Hours: (503) 472-6158

Email: office@mc-power.com

Web: www.mc-power.com

Message Center 4

McMinnville Water & Light will soon be rolling out a redesigned utility bill. The more modern, visually appealing bills will start in July.



Billing Summary 5

Balance From Last Billing	\$170.72
Payments Received - Thank you!	-\$170.72
Balance Forward	\$0.00

Service Summary

McMinnville Water & Light	\$92.95
City of McMinnville	\$64.87
Total Due by 05/31/2022	\$157.82

Usage Comparison 6

	This Month	Last Month	This Month Last Year	Avg Daily Temp
Electric	842 kWh	1004 kWh	952 kWh	47° F
Water	900 CCF	1100 CCF	1300 CCF	

KEEP Please do not staple payment.

SEND



855 NE Marsh Lane
PO Box 638
McMinnville OR 97128-0638

Bill date: 05/10/2022

Account Number: 123456

Total Due **157.82**

Please pay by 05/31/2022

Customers Helping Customers Contribution \$ 8

JOHN DOE
JANE DOE
123 ANY STREET
MCMINNVILLE OR 97128-9999

4 84

Front

- 1 **Contact Us:** Our contact information and office hours.
- 2 **Your Account Information:** Customer name, account number and billing date.
- 3 **Total Amount Due:** Summarizes total amount due for the account on this statement along with due date. Automatic payment is indicated if you participate in that program.
- 4 **Message Center:** This area displays messages related directly to your account and other messages from McMinnville Water & Light.
- 5 **Billing Summary:** Here you will find past payments, current charges and total charges due.
- 6 **Usage Comparison:** Total use this month compared to last month and last year.
- 7 **Payment Stub:** If you are paying by check or money order, please return this stub with your payment to ensure the payment is properly credited to your account.
- 8 **Contribute to Customers Helping Customers:** To donate to Customers Helping Customers enter the amount to donate in addition to your payment.





Navigating Your Electric Bill

SIDE 2

1 Account Number: 123456

Service	Meter Number	Rate	From	To	Days	Previous	Present	Meter Multiplier	Usage
Electric	111111	40	04/11/2022	05/09/2022	28	83859	84701	1	842
Water	B88888888	70	04/11/2022	05/09/2022	28	951	960	100	900
Sewer	B99999999	80	04/11/2022	05/09/2022	28	951	960	100	700

Service Address: 123 ANY STREET

2 **MW&L SERVICES** | (503) 472-6158
Billing Inquiries: (503) 472-6158

3 **CITY SERVICES** | (503) 434-7313
Billing Inquiries: (503) 472-6158
MW&L serves as the billing agent for City of McMinnville

4 **MWL Electric Service**

Electric Customer Charge	15.10
Electric Charge	48.93
Total Electric Charges	64.03

MWL Water Service

Water Customer Charge	14.30
Water Charge	14.62
Total Water Charges	28.92

Total McMinnville Water & Light Charges 92.95

5 **City Sewer Service**

Sewer Customer Charge	22.38
Sewer Charge	42.49
Total Sewer Charges	64.87

Total City of McMinnville Charges 64.87

4 **Monthly Usage History**

5 **Monthly Usage History**

6 Understanding your bill

Customer Charge/Cost of Basic Service: This is a charge for having service available and is billed even if no electricity, water or sewer services are used.

Demand Charge: covers the cost of bringing power to your home or business, including maintaining the poles, lines and substations.

KWH (Kilowatt hour) - One 100 watt light burning for ten (10) hours will consume one kWh.

CCF - One CCF equals 100 cubic feet of water or approximately 748 gallons.

Sewer Consumption-based Charge: Dec. - March based on actual water consumption. April - Nov. based on previous winter's average water consumption.

7 Ways to Pay Your Bill

Mobile App or Online
www.mc-power.com

Phone
844-843-6846

In Person
855 NE Marsh Lane
McMinnville, OR 97128

In Office Check, Cash or Money Order Only

Billing Programs

Budget
No surprises. Make even payments all year.

Paperless Billing
Go Green
Go Paperless
Sign up on SmartHub

Reminders
Never make a late payment again. Sign up for reminders on SmartHub

Auto-Pay
Your payment is automatically made the same day each month.

Back

- 1 Service Description:** Account number, service address, meter number, rate schedule, dates and days of service along with readings and usage.
- 2 McMinnville Water & Light Billing Details:** A detailed listing of McMinnville Water & Light charges for this billing.
- 3 City of McMinnville Billing Details:** A detailed listing of charges from the City of McMinnville for this billing. MW&L serves as the billing agent for the City of McMinnville.
- 4 Monthly Usage History:** Compares monthly usage for the last 13 months for McMinnville Water and Light services.
- 5 Monthly Usage History:** Compares monthly usage for the last 13 months for the City of McMinnville services.
- 6 Understanding Your Bill:** This section explains the terminology used on the bill.
- 7 Payment Methods:** There are several convenient ways to pay your bill. Each is identified in this section.

